



MISSISSIPPI CORONAVIRUS (COVID-19) RESOURCE GUIDE

DATE: April 17, 2020

In order to help Mississippi residents, mitigate the day to day challenges imposed by COVID-19, this Resource Guide provides contact information for selected local, state and federal agencies. These agencies are encouraging residents to utilize their online access tools as much as possible for needed information, assistance and services. However, the Agencies' physical addresses are provided, along with telephone contacts. Please keep in mind that some of these offices are closed or have reduced business hours thus phone access may have longer than usual wait times, due to the impact from the Coronavirus Outbreak. It is noted that most of these listed agencies have a dedicated COVID-19 webpage on their website.

I. Employment/Unemployment Resources

- Department of Employment Security
1235 Echelon Parkway
Jackson, MS 39215
Website:
<https://www.mdes.ms.gov/unemployment-claims/covid19/>
Ph: 601 321 6000
COVID-19 Claims: 888 844 3577

II. COVID-19 Testing Sites, Other Health Services and Local Public Health Information

- **MS State Health Department**
1700 Woodrow Wilson Blvd.
Jackson, MS 39215
Website:
https://msdh.ms.gov/msdhsite/_static/14,0,420.html
Ph: 601 576 7400
COVID-19 Hotline: 877 978 6453
- **Community Health Center Association of Mississippi**
6400 Lakeover Rd Suite A
Jackson, MS 39213
Website:
<https://chcams.org/community-health-centers/#hc-locator>
Ph: (601) 981-1817

III. Child Care, TANF, SNAP, Health & Social Service Programs

- Department of Human Services
750 N. State St.
Jackson, MS 39202
Website:
<https://www.mdhs.ms.gov/covid-19-updates/>
Ph: 601 359 4508
"Special Child Day Care Assistance Program"
Website:
<https://www.mdhs.ms.gov/ccair/>
Ph. 601 359 4516

IV. Medicaid & CHIP Benefits and Enrollment

- MS Division of Medicaid
550 High Street
Jackson, MS 39201
Website:
<https://medicaid.ms.gov/coronavirus-updates/>
Ph: 601 359 6050

V. Behavioral Health, Substance Abuse and Other Social Services

- Department of Mental Health Services
239 N. Lamar Street, Ste. 1101
Jackson, MS 39201
Website:
<http://www.dmh.ms.gov/regarding-the-covid19-coronavirus/>
Ph: 601 359 1288
Hotline: 800 985 5990
Helpline: 1 877 210 8513
TDD: 601 359 6230

VI. Disaster Resources, Personal Protective Equipment (PPE) and Other Supplies

- MS Emergency Management Agency (MEMA)
11 Mema Ln.
Pearl, MS 39208
Website:
<https://www.msema.org/news/important-resources-during-covid-19-pandemic/>
Ph: 866 920 6362
COVID-19 Hotline: 877 978 6453

VII. Legal Assistance

- Office of State Public Defender
239 N. Lamar Street
Jackson, MS 39202
Website: www.ospd.ms.gov
Ph: 601 576 4290

VIII. Assistance and Loans for Small Business

- Small Business Administration (SBA)
210 E. Capitol Street
Jackson, MS 39201
Website:
<https://www.usgrants.org/mississippi/small-business-grants>
Ph: 601 965 4378

IX. Elderly Retirement and Disability Benefits

- Social Security Administration (SSA)
100 W. Capitol Street, Ste. 103
Jackson, MS 39269
Website:
<https://www.ssa.gov/coronavirus/>
Ph: 866 331 8135 or 1 800 325 0778

X. Federal Tax Information

- Internal Revenue Service (IRS)
200 S. Lamar Street
Jackson, MS 39201
Website:
<https://www.irs.gov/coronavirus-tax-relief-and-economic-impact-payments>
Ph: 601 292 4711

XI. Housing, Rental and Homeless Services

- HUD (Jackson Field Office)
100 West Capitol Street, Rm. 910
Jackson, MS 39269
Website:
<https://www.hud.gov/coronavirus>
Homeless Website:
www.hud.gov/states/mississippi/homeless/servicegroups
Ph. 601 965 4757 or 1 800 669 9777
TTY: 800 877 8339

XII. Loans, Mortgage Assistance, Utilities, Rent, Housing and Shelter

- MS Home Corporation
735 Riverside Dr.
Jackson, MS 39202
Website:
<https://www.mshomecorp.com/2020/03/request-for-cash-distribution-process-covid-19/>
Ph. 601 718 4642
“Special Mortgage Assistance Program”
Website: www.mshomesaver.com
Ph. 601 718 4647

XIII. Referrals to Health, Human and Social Services

- MS Access to Care (MAC) Network
1107 Lakeland Dr.
Jackson, MS 39216
Website:
www.mississippiaccesstocare.org
Ph. 844 822 4622